

## HCUC

### FEES POLICY 2019/20

<b>Subject:</b>	Fees Policy 2019/20
<b>Origination date:</b>	April 2009
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<b>Effective date:</b>	1 <sup>st</sup> August 2019 to 31 <sup>st</sup> July 2020
<b>Person responsible:</b>	Group Director, Finance & Resource Planning
<b>Approved by:</b>	SLT / Governors
<b>For action by:</b>	All staff
<b>For information to:</b>	All staff and students

**POLICY NO. F1/19**

#### 1.0 Background

- 1.1 This Policy sets out the requirements for the charging of fees and the rationale behind the College's fee structure.
- 1.2 Fees in some cases are subject to government guidelines, via the Education & Skills Funding Agency (ESFA) and the Higher Education Funding Council for England (HEFCE) which provide the statutory framework in which the fees are decided.
- 1.3 The Fees Policy is designed to provide clear criteria for course charges and to avoid ambiguity and inconsistency.
- 1.4 All fees are charged on an annual basis and reviewed annually.
- 1.5 Changes may be made to this policy at any time, and will be approved and issued as an addendum.

#### 2.0 Scope

The Fees Policy encompasses all fees and charges associated with courses offered by Uxbridge College including those for:

- Under 16 year olds
- 16-18 year olds
- 19-23 year olds
- 24+
- Employers
- Work Based Learning / Apprentices
- International students
- Students on commercial courses
- Higher Education students

### **3.0 Intent**

- 3.1 The intent of the Fees Policy is to ensure that the method of calculation of all fees charged to students and employers is fair and transparent.
- 3.2 The Policy is designed to explain the procedures for setting fees and for deciding on the level of fees.
- 3.3 Students should be aware from the Policy of how to claim a refund and appeal against refund decisions.
- 3.4 All students are expected to pay their fees in full, or to make arrangements for them to be paid by sponsors, employers or the Student Loan Company at or before enrolment. In exceptional circumstances the College will allow payment by instalment (see 4.1.2).
- 3.5 This Policy should be read in conjunction with the College's Credit Control Policy.

### **4.0 Payment of Fees**

#### **4.1 Payment of Fees and Payment by Instalment, or by loan through the Student Loan Company**

- 4.1.1 Fees are payable on or before enrolment or (for courses running over more than one year) at the start of each academic year. The following payment methods are accepted (this list is not exhaustive):
- Cash
  - Bankers draft
  - Bank transfer
  - Cheques backed by a bankers card or supported by proof of the name and address of the student and payer
  - Some major credit or debit cards (details are available from the College's Finance office).
  - All fees must be paid in sterling and any bank or currency charges must be borne by the student.
- 4.1.2 Students may on request pay tuition fees over three instalments, paid by direct debit, subject to the following conditions:
- The course must be delivered over 2 or more terms
  - The course fee must be over £400
  - The student signs the College's agreement to pay course fees by direct debit instalments.
  - A 5% administration charge is levied on the total tuition fee
  - The first payment will be for 50% or £200, whichever is the greater
  - The remaining balance will be paid in two equal instalments by the dates agreed
  - If the student withdraws from or fails to complete their course they will remain liable for any outstanding balance
  - Materials, exam and registration fees, car parking fee and any other charges applicable must be paid in full at the time of enrolment.
- 4.1.3 Installments will not be offered for commercial courses (see 4.9), unless there are exceptional circumstances and at the discretion of the Group Principal.
- 4.1.4 An installment plan may be offered for trips where prior arrangement has been made with the curriculum area. All fees must be fully paid prior to the trip being paid for by the College.

- 4.1.5 HE Learners who are eligible for a student loan should make their application to Student Finance England (SFE) or the Student Loan Company in good time to ensure that arrangements are in place for the start of the term.
- 4.1.6 FE learners who are eligible for a student loan should ensure they have a Learning and Funding Information Letter from the College, which includes all the details needed to make an application to Student Finance England (SFE). If the College does not have confirmation from a learner by the date included in the letter that they will be applying for a loan, acceptance for a loan at a later date cannot be guaranteed. Applications should be made in good time, to ensure that arrangements are in place for the start of the term.
- 4.1.7 Where loan applications are made late, students may be asked to pay full fees, in order to secure a place on the course and until the loan can be confirmed. Any payments made will be refunded if the loan application is accepted.
- 4.1.8 International students should refer to the Terms & Conditions for International Students at Appendix 1 to this document

## **4.2 General course fee conditions**

- 4.2.1 Courses funded by the ESFA will be charged according to the Funding Guidelines given in the current specifications for Further Education Colleges.
- 4.2.2 Tuition fees will not be charged to learners aged 16-18 in full-time or part-time education funded through the ESFA, unless they are already on the full time roll of a school. For the purposes of the ESFA Funding Guidance '18' means under 19 on 31<sup>st</sup> August in the calendar year when the learner commences a programme of study. Certain categories of students aged 19 and over are also exempt from tuition fees. (See 4.5).
- 4.2.3 From 2016/17 the Government no longer funds some learners aged 19 or over studying at level 3 or above. Each learner over the age of 19 may therefore be required to pay full fees, and may apply to the Student Finance England for a loan.
- 4.2.4 Fees for learners aged 19+ studying at level 3 or above will be determined by course and by year. These will be available on the website. In general, learners will be able to apply for a loan from SFE to cover the full cost of the course, however there may be instances where the College will charge a higher rate than that available by loan, in order to ensure a course is viable.
- 4.2.5 Tuition fees for all part-time ESFA funded courses will be based on a *minimum* of 50% of the ESFA national base funding rate<sup>1</sup>, unless market forces or actual costs affect this rate.

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<sup>1</sup> Please refer to ESFA Funding Guidance – <https://www.gov.uk/government/publications/funding-rates-and-formula>

4.2.6 The total fee charged to a student for all courses will comprise some or all of the following components: tuition fee + course materials + examination costs + visits/residential costs + registration + identity card costs + car parking costs. The total fee may vary according to the circumstances of the individual student:

<b>Age – Full Time</b>	Home students	
16-18	No charges for:-	Tuition fee(s), examination(s) <sup>2</sup> , registration
	Charges for:-	Course materials + identity card + visits/residential costs + car parking (if required)
19 - 23 studying first full level 2 or first full level 3	Charges for:-	Course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required)
<b>19 – 23 Already in possession of full level 3</b>	Charges for:-	Tuition fee(s) + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required)
<b>24+</b>	Charges for:-	Tuition fee(s) + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required)
<b>Age – Part Time</b>		
16-18	No charges for:-	Tuition fee(s), examination(s) <sup>2</sup> , registration
	Charges for:-	Course materials + identity card + visits/residential costs + car parking (if required)
19+	Charges for:-	Tuition fee(s) + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required)
Apprentices - All ages	Charges for:-	Tuition fees, ID card, car parking (if required)

<sup>2</sup> See section 4.3 Examinations and re-sits, where the College may apply a charge for examination entry in certain circumstances.

4.2.7 The components of the fees are established in the following way:

Examination(s)	Normally set by the examining body and normally based on the previous year's fees, plus an element for inflation.
Registration fee	<p>Set by the College on an annual basis to cover the administrative costs of enrolment at the start of a course. The College registration fee will only apply to the first course studied each academic year.</p> <p>For 2019/20 registration fees will apply for the following:</p> <ul style="list-style-type: none"> <li>• Full-time courses of 540 glh or more (including full time higher education) Part-time courses (including part-time higher education)</li> <li>• There will be no registration charge for commercial courses delivered wholly off-site or for students on European funded or other related programmes.</li> <li>• There will be no registration charge for short commercial courses delivered on College premises that do not exceed 1 weeks duration. All other commercial courses will be subject to the College's stated charge.</li> </ul>
Course materials	Set by the College to cover the actual costs of course materials & kits needed to study on a particular programme. Learners will be able to keep these materials during and after the course.
Identity card	Covers the cost of production of an identity card, holder and lanyard, which are for the safety and security of all students, and are required to access the College and certain facilities. The first identity card issued will normally remain valid for the duration of the student's enrolment at the College. There will be a charge made for replacement cards
Visits/residential costs	The cost for optional day and/or residential visits appropriate for the course will normally be advised at the time of enrolment.
Car parking fee	<p>Car park permits will give access only to the site on which the student studies, and will be restricted to day or evening only. Access to car parks will be limited and permits will be sold based on distance travelled and availability. An application should be made at the time of enrolment. Full payment must be made before a permit can be issued.</p> <p>No charge will be made to disabled drivers who display a disability badge in their vehicle.</p> <p>Students who are enrolled for evening courses only or are on a course that does not exceed two days duration or are European funded or other publicly funded projects are not required to pay the car park fee. Access to car parks is by ID card only and all permits must be displayed during the day.</p> <p>Please note: the payment of a car park fee does not guarantee the availability of a car park place at the College. Car parking may not be available at the site at which you are studying.</p>

- 4.2.8 If students are required to register directly with examination bodies, the registration is not paid at enrolment but is paid directly to the examination body by the student. The courses that are subject to these conditions are mainly professional courses, such as AAT, ILEX, CIM, IPD, although this list is not exhaustive. When examination and registration costs are payable direct to the examining body it will be made clear in the College's prospectuses and/or course fact sheets.
- 4.2.9 The College may require documentary evidence of age and identity, status and proof of previous qualifications.

### **4.3 Examinations and Re-sits**

- 4.3.1 External applicants who are not enrolled at the College will not be entered for examinations at the College. Please refer to the College's Exams Policy for further guidance.
- 4.3.2 If a student who is not fully funded is entered for examinations at the College they will be required to pay all the examination fees.
- 4.3.3 The College may seek to apply a charge for examination re-sits/re-mark requests where:
- The required attendance or completion of course work has not been met, as specified by the Curriculum Director.
  - The student fails without good reason to sit the examination for which the College has paid. For absence due to sickness the College will require a medical certificate.
  - The student is retaking an exam with the aim of achieving a marginal improvement in grade whilst undertaking a course as a student at the College.
  - The student submits a re-mark request which is not supported by the College. The Curriculum Director responsible for the course will decide whether the examination and/or re-sit charge should be applied.
  - Students resitting Literacy or Numeracy Functional Skills will not be charged for resits. Students resitting GCSE Maths or English will not be charged for resits

### **4.4 Employer Responsive Programmes**

In April 2017, the Government introduced the Apprenticeship levy and a new funding regime surrounding the funding of apprentices of all ages.

- 4.4.1 Fees for apprenticeships will include all elements of the apprenticeship, including tuition, materials, registration and end point assessment.
- 4.4.2 Every framework, pathway and apprenticeship standard is assigned by the ESFA to a funding band.
- 4.4.3 Employers who have 50-149 employees, and larger non levy paying employers must co-invest a minimum of 10% of the agreed total price up to the funding band maximum. If the negotiated fee is higher than the funding band maximum, the employer must pay the difference between the negotiated fee and the funding band maximum in addition to the 10% of the funding band.
- 4.4.4 Employers who have 0-49 employees will pay 10% contribution for 19+ learners, 0 for 16-18, 19-24 care leaver or learner with an EHCP.
- 4.4.5 Employers with a wage bill of more than £3 million may be able to access their levy funded digital account to cover some or all of the cost of the apprenticeship.
- 4.4.6 All fees are payable in full at the start of the apprenticeship.

4.4.7 Other fees are applicable to the apprentice including: ID cards and car parking (in required).

4.4.8 For full details of the funding and co-investment guidelines please see the following link:  
<https://www.gov.uk/government/publications/apprenticeship-technical-funding-guide>

#### 4.5 Discounts and fee remissions for Agency funded courses

4.5.1 Where places and funding are available certain categories of Agency funded students are not expected to pay tuition fees. The categories of learners who are entitled to tuition fee remission are:

- 16-18 year olds. The Secretary of State does not expect tuition fees to be charged to full-time or part-time 16-18 years olds for Agency funded courses (excluding apprentices).<sup>3</sup>
- Learners aged 19 to 23 studying for their **first full** level 2 qualification, as identified on the Learning Aims Database.
- 19-23 year-old learners studying their first full level 3 qualification, (it should be noted that, for the purpose of the entitlement, four AS-level qualifications are not regarded as equivalent to a full Level 3 and that AS-level qualifications are eligible within the entitlement only where they form steps towards the achievement of two or more A-levels).
- Adults on wider benefits where skills training below level 3 will help them into work
- Those taking learning aims that are funded as basic skills (including GCSE English and Maths qualifications and forthcoming standalone units)
- Certain learners participating in Agency funded projects where identified in the project specification, e.g. European Social Funded programmes.
- The above criteria may be subject to change by the Agency during 2019/20.

4.5.2 Evidence of income and/or status must be made available and checked at enrolment for each year of the course to enable the student to claim fee remission.

4.5.3 The College reserves the right to alter the fees for specific courses from those published. Details will be incorporated in publicity material as soon as practical and will be available from the College Information Centres.

4.5.4 If funding is not available for eligible courses, students will, where places remain, be offered a place on the course at the full cost fee.

#### 4.6 Higher Education Fees

4.6.1 Both full-time and part-time fees for home students will be determined by the course and year of study and a current list is attached. This is subject to change.

Full-time fees:	Tuition fees + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).
Part-time fees:	Tuition fees + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).
Partner HE Institute fees:	The College offers some full and part-time Higher Education courses in partnership with Higher Education Institutes. The College will charge students the agreed fee for those programmes that it delivers on behalf of other Higher Education Institutes. Students should enquire through the Information Centre for full details of fees and charges.

<sup>3</sup> See 4.2.2 and the College's Policy on Admission of Students, aged 16+, Studying Full-time at other Institutions.

- 4.6.2 HE tuition fees quoted include fees, materials, mandatory trips and exam fees. Fees for car parking (if required) are paid separately and must be paid in full at enrolment.
- 4.6.3 Fees are payable in full at the start of each year of the course. Where possible, the fee will remain the same in the second year of a course as the first year. However, it may be necessary to increase fees to the second year e.g. to reflect increased costs of different units or different mandatory trips. Any change will be limited to a maximum of 5% increase.
- 4.6.4 See HE Terms & Conditions at Appendix 2 and HE Fees at Appendix 3.

#### 4.7 International Students and Students Not Eligible for ESFA or HEFCE Funding

- 4.7.1 For **Further Education** full-time courses the fees for international students<sup>4</sup> or students who are not eligible for ESFA funding are decided by the College with reference to the ESFA funding rates.

Full-time fees:	Mainstream tuition fees (see below) + English & maths tuition fees if required + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).
Part-time fees:	Charged pro rata per glh + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).

- 4.7.2 For **Higher Education** full-time courses the fees for **international students** or students who are not eligible for HEFCE funding are decided by the College with reference to the HEFCE funding rates.

Full-time fees:	Tuition fees + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).
Part-time fees:	Charged pro rata per glh + course materials + identity card + visits/residential costs + examination(s) + registration + car parking (if required).
Partner HE Institute fees:	The College offers some full and part-time higher education courses in partnership with higher education institutes. The College will charge the agreed fee for those programmes that it delivers on behalf of other higher education institutes. Students should enquire through the Information Centre for full details of fees and charges.

<sup>4</sup> A learner will be defined as an International Student when they do not meet the criteria defining a 'home' learner as set out by the Education & Skills Funding Agency, or the Higher Education Council for England and Wales.



#### **4.8 Students Sponsored by Employers**

- 4.8.1 Students who are sponsored by their employers must bring a letter on headed paper from their employer confirming full payment for the course. Alternatively, the employer can complete the College's standard Payment by Employer letter at or before enrolment by the sponsored student.
- 4.8.2 Full payment of course fees and other charges will be expected at or before enrolment by the sponsored student.
- 4.8.3 Should the sponsored student withdraw before the end of the course or leave the employment of their sponsor, the employer (the sponsor) will be liable for the full payment of course fees and other charges as appropriate.
- 4.8.4 Instalments are not available to sponsors.

#### **4.9 Commercial Courses**

- 4.9.1 Commercial courses are defined as those courses that are not publicly funded by the ESFA or HEFCE.
- 4.9.2 Fees for commercial courses are based on actual costs and will take account of market forces.

#### **4.10 Under 16s and Students from Schools**

- 4.10.1 For students who are under 16 and studying at school, a fee including ID, tuition, materials and visits will be negotiated and agreed with the school. Where learning support is required this will be charged to the school, unless the school provides the support for the student.
- 4.10.2 For individual students who are not on a school roll, and are not applying for a Level 3 course, an agreement will be sought with the Local Education Authority or any other statutorily funded body about the acceptance of the student and a transfer fee.
- 4.10.3 Individual students eligible and applying to study at level 3 will be subject to 16-18 fee regulations.
- 4.10.4 The fees for new arrivals into the country will be agreed with the local authority or the ESFA.
- 4.10.5 In exceptional circumstances the College may approach the local authority for approval of an under 16 student to study at the College.
- 4.10.6 Full year fees will be charged and payable by the school or Local Authority even if the student leaves the course before completing.

#### **4.11 Students who are post 16 and who are on the full-time roll of a School**

- 4.11.1 Students aged 16 to 18 studying at school are not eligible for ESFA funding. If they wish to undertake a course at the College they will be charged the commercial rate.

## 4.12 Fee Refunds and Cancellation – Home Students

4.12.1 To receive a refund of fees, students must put a request in writing to the Finance office or complete and return a Refund of Course Fees form before the deadlines listed under 4.12.2.

4.12.2 The College will only refund fees in the following instances:

- i. If the course is cancelled by the College, a full refund of all fees will be awarded.
- ii. If a student withdraws from an ESFA or HEFCE funded full-time course before the second week of the start of the course they will be entitled to a refund or partial refund of the fees paid, less:
  - a charge for the proportion of tuition hours delivered (at the date of the refund request) taken as a pro-rata of total course hours
  - the College registration fee
  - the identity card fee
  - the car park charge (if appropriate)
  - the fee for any examinations already entered
  - a charge for any course materials issued
  - any trip fees paid that cannot be reclaimed
  - an administrative charge.
- iii. If a student withdraws from an ESFA or HEFCE funded part-time course before the second class of the course they will be entitled to a refund or partial refund of the fees paid, less:
  - a charge for the proportion of tuition hours delivered (at the date of the refund request) taken as a pro-rata of total course hours
  - the College registration fee
  - the identity card fee
  - the car park charge (if appropriate)
  - the fee for any examinations already entered
  - a charge for any course materials issued
  - any trip fees paid that cannot be reclaimed
  - an administrative charge.
- iv. If a student withdraws from a commercial course when notice of withdrawal is received in writing not less than two weeks before the scheduled start date of the course they will be entitled to a refund of the course fees paid, less:
  - the College registration fee
  - the identity card fee
  - the fee for any examinations already entered
  - a charge for any course materials issued
  - any trip fees paid that cannot be reclaimed
  - an administrative charge.

4.12.3 If a student withdraws from a course after the deadlines listed under 4.12.2 then no refund will be given, and they will remain liable for the full fees, except in exceptional circumstances and at the discretion of a Curriculum Director.

4.12.4 The fee refund may be offered as a credit voucher towards the costs of other courses.

- 4.12.5 Refunds for car parking will only be awarded if the course is cancelled by the College and the pass is returned by the student, or pro rata if the pass can be sold to another applicant.
- 4.12.6 Refunds will be made payable to the student or their nominee where requested or to the employer where the student has been sponsored. Refunds will be made by the same method and to the same account that the payment was made from.  
Please note – no cash refunds will be made under any circumstances.
- 4.12.7 Examination and registration fees will be only refunded where the College is able to recover them from the relevant Board.
- 4.12.8 The Curriculum Director responsible for the course will confirm if a refund is to be offered. If the student wishes to appeal against any decision made they should write to the Group Principal stating the reasons for their appeal.
- 4.12.9 The College will provide a written response to all refund requests within ten working days.
- 4.12.10 If the student feels that their application for refund was not handled appropriately they may seek redress through the College's Complaints Procedure.

For current year eligibility summary see below:

<https://www.gov.uk/16-to-19-education-funding-guidance>

<https://www.gov.uk/guidance/sfa-funding-rules>

<https://www.gov.uk/government/publications/apprenticeship-funding-and-performance-management-rules-2017-to-2018>

Copies of this Policy can be made available in alternative formats, including large text. For further details please contact Joyce Dhatt: [jdhatt@uxbridgecollege.ac.uk](mailto:jdhatt@uxbridgecollege.ac.uk)

## **Terms & Conditions for International Students**

Acceptance of a conditional offer, payment of a deposit, use of a CAS or unconditional offer letter issued by the College or enrolment onto a course at the institution, is deemed as acceptance of the following terms and conditions.

The terms and conditions of payment form part of the offer letter from the College.

### **1. The Conditional Offer Letter**

1.1 Application – refers to the initial application form you completed for enrolment onto the course.

1.2. CAS – this refers to the Confirmation of Acceptance of Studies that will be issued to you by the College on behalf of the UKVI.

1.3 Conditional place – this refers to the offer of the place on the course detailed on your offer letter. With the exception of the condition of the in-country interview with the relevant faculty, the CAS statement will be issued once the conditions listed in the letter have been met.

1.4 Course – this refers to the course of study that you have been issued an offer for.  
Course fee – this refers to the tuition fee (exclusive of materials/exams/registration/trip costs) applicable for the first academic year of your course. This total includes the deposit and the remaining balance left once the deposit has been paid.

1.5 Deposit – this is the amount you must pay to the College prior to receiving your CAS or unconditional offer letter from the College.

1.6 Duration – this is the full period of time it will take for you to gain the qualification.  
End date – this is the month and year that your course of study will be completed.  
Exams – this refers to the exams/assessments that are necessary for you to complete in order to gain your qualification. There will be an additional cost for these, which is not included in the tuition fee.

1.7 Materials – refers to any additional materials that will be required while on the course. These may include items such as textbooks and photocopies. This cost will vary depending on the course of study you have chosen.

1.8 Mode – this refers to how the course is categorised by the College. If the mode is full-time, the course of study will be at least 15 hours per week – the core learning hours being between 8am – 6.30pm.

1.9 Registration fee – this refers to the yearly fee that is paid to the College for registration on to your chosen course. This should be paid at enrolment.

2.0 Start date – this is the month that the course will start; the exact start date is detailed on your CAS or unconditional offer letter

2.1. Short-term student – this refers to one method of visa application for the purpose of obtaining UK entry clearance for short-term courses (less than six months), part-time courses and English Language courses.

2.2. Short-term study letter (STSL) – this refers to the letter detailing the unconditional offer of the place on the course for the purposes of applying for a short-term study visa letter, after all conditions as previously outlined, have been met and deposit payment made.

## **2. Payment of tuition fee, materials and exam fee, and registration**

2.1. The deposit, as stated on the conditional offer letter, must be paid to the College before the CAS or short-term study letter (STSL) is issued. The deposit should not be submitted until it is agreed with the College, that all conditions have been satisfactorily met.

2.2. Deposits can be submitted in the following ways:

- Bankers Draft
- Bank Transfer
- In person – a friend or relative submits the payment in-country by cheque/credit card

2.3. Please note that telephone payments will not be accepted, and if paying in-country, the payee must visit the College's International Office in person with a copy of the conditional offer letter that has been issued to you.

2.4. Details of HCUC's bank account can be found on the conditional offer letter, or can be gained by contacting the International Office directly.

2.5. If paying by direct bank transfer, you should ensure that your name (the applicant) is used as the reference on the transfer – this will enable us to locate the payment quickly, and will mean that we can issue you with your CAS Statement or STSL without delay.

2.6. Payment by direct bank transfer from an overseas account may incur bank charges or be subject to changes in exchange rate – this may result in you having a small outstanding debt to the College, as the amount that has been deposited in our accounts is less than the amount you transferred. You are liable for the amount that is outstanding, should this occur.

2.7. Unless specified otherwise, the remaining tuition fee due for the first academic year of your course should be transferred to the College once you have successfully been issued with your visa. This can be done via bank transfer directly into the College account. The outstanding amount must be paid in full before you enrol onto the course, and you will have one month once you get to the country to pay any outstanding charges for materials, exams, registration and ID. If your tuition fees have not been paid in full by the start of your course, your enrolment onto the course may not happen, and you may not be able to start your course in the intake you have chosen.

2.8. Students from countries in the 'high risk' category, as stated by UK Visas and Immigration, will be required to pay the entire tuition fee due for the first academic year, before a CAS or STSL is issued to them for their visa application. Examples of countries included in this category are those such as Pakistan, Nigeria, Sri Lanka, Bangladesh, India and Nepal; and a full list of countries included within this category can be found on the UKVI website. It is advisable that you consult the International Office at the College to clarify the initial fee you should pay, in order for your CAS or STSL to be released to you.

2.9. By accepting the offer made on the conditional offer letter, you agree to pay all sums that are payable to the College in full, without holding back any part of the sum for any particular reason. Where we have to pay sums to you, you agree to us being entitled to deduct this from any outstanding payments owed to us by you.

2.10. All students under the age of 18 must also provide a letter from their parent/guardian, which states that their parent/legal guardian consents to them studying at the College.

2.11. All payments made to us must be paid in UK pounds sterling, and all payments we make to you will be paid to you by cheque or bank transfer in UK pounds sterling.

2.12. The tuition fee applicable to the second/subsequent year of your course should be paid before the course re-starts. Please note that the second/subsequent year may entitle you to opt for the instalment plan, which allows you to pay in three instalments across the academic year. If you are using this mode to pay your tuition fee, you will incur a 5% administration charge and the first instalment should be paid before delivery of the subsequent year begins.

2.13. You will only be considered eligible to pay your fees by instalment in the second/subsequent year of your study, if you have met all the requirements of the College and the UKVI consistently throughout the preceding year. These requirements include successful completion of work and attendance.

2.14. If you have not met the minimum attendance requirement of the College and the UKVI throughout the year – this being 85% - you will not be eligible to pay your fees by instalment.

2.15. If you withdraw from the College/are withdrawn after missing an instalment payment of tuition fees as stated on your payment plan, you will still be liable for the outstanding debt to us. No further offers of a place at the College will be made to you until that debt is cleared, and we may charge interest on the debt from time to time.

### **3. Changes to Tuition Fees and other sums payable**

3.1. Tuition fees for the following academic year may be updated throughout the year to reflect any changes made to the programme (for example to reflect increased costs of different units, or of a different mandatory trip).

3.2. Any change will be limited to a maximum 5% increase and fees will not change after 1st July. If fees are changed after you have applied or accepted an offer of a place we will notify you in writing, as soon as possible, asking for your agreement to make these changes. If you are unable to agree to the changes you may withdraw your application and any fees you have paid to the College will be refunded in full.

### **4. Confirmation of Acceptance of Studies (CAS)**

4.1. The CAS will only be issued once the conditions in the offer letter have been met, and once the deposit of the tuition fee has been paid. In certain circumstances, the CAS may not be issued until you have completed a Skype Video Call interview with a member of the relevant faculty or international office. Please note that this is particularly necessary if you are applying for an English Language programme.

4.2. Once the CAS has been issued, it cannot be transferred to another person under any circumstances.

4.3. The CAS must be used within 6 months of issue, and for the course of study it was intended for.

4.4. All information given to the UKVI by the College regarding your application will be detailed on your CAS Statement. When using the CAS to apply for your visa, you should ensure that **all** documents listed on this are included with your application.

4.5. The CAS is only valid for the intake and course that you have chosen – should you wish to defer your place, or transfer course, at the College; you will need to notify the International Office and in cases of deferral you will need a new CAS.

## **5. Short-Term Study Letter (STSL)**

5.1. The STSL will only be issued once the conditions in the offer letter have been met, and once the deposit of the tuition fee has been paid. In certain circumstances, the STSL may not be issued until you have completed a Skype Video Call interview with a member of the relevant faculty or international office.

5.2. Once the STSL has been issued, it cannot be transferred to another person under any circumstances.

5.3. When using the STSL to apply for your visa, you should ensure that all documents listed on this are included with your application.

5.4. The STSL is only valid for the intake and course that you have chosen – should you wish to defer your place, or transfer course, at the College; you will need to notify the International Office and in cases of deferral you will need a new STSL.

## **6. Deferral of your course start date**

6.1. If you are unable to begin your course by the latest start date, as detailed on your CAS or STSL then as long as you have paid your deposit, you are eligible for us to consider you for a course deferral. You should submit this request to the International Office at your earliest convenience. We do not have to agree to a course deferral, and we will not allow you to defer your course start date to a date that is more than 12 months after the original course start date.

6.2. Course entry requirements are subject to change each academic year, so a conditional offer for one intake may not be valid for a deferred course start on the same, or different, course.

6.3. If you were issued a CAS for your course, a course deferral will only be permitted if the CAS has not been used for a visa application, as determined by the UKVI Sponsor Management System. If you have used a CAS for a visa application, a deferral will only be considered if we are provided with the notification of visa refusal.

## **7. Refund of Deposits**

7.1. International applicants will only be entitled to a refund where the College cancels the course, where the applicant is refused a student visa or where the CAS has not been used for a visa application, as determined by the UKVI Sponsor Management System. Applicants who do not take up their place for these reasons will be given a refund of the deposit, less a £300 non-refundable administration charge. Applicants who are unable to take up their place due to a visa refusal will be given a refund of the deposit, less the administration charge, subject to the following conditions being fulfilled:

- You must provide us with a copy of visa refusal notice issued by the UKVI within one month of issue
- For refusal of short-term study visa, or withdrawal of the application, the applicant must return the original short-term study visa letter. £300 administration fee will be deducted.
- Your visa was not refused because you received 0 points for Maintenance
- Your visa refusal was not due to an attempt to obtain a visa by fraudulent methods or false representation as determined by UKVI
- Your visa was not refused because of reasons outlined in a previous UK visa application which you had failed to declare to us upon application to the College.

7.2. We will not refund your deposit if you fail to enrol onto your course before the latest date of enrolment, and if we have already reported this fact to the UKVI.

7.3. Any requests for refunds should be made by the latest date of enrolment as stated on the CAS or STSL, unless an appeal has been made and can be evidenced. Refunds requested after the latest date of enrolment will be refused, if no appeal evidence has been shown.

7.4 We will not refund your deposit if you fail to submit a short-term study visa letter for visa application. Short-term study applicants will only be entitled to a refund where the College cancels the course or where the applicant is refused a student visa, subject to the conditions as outlined in para 7.1.

7.5 We will make refunds to the same bank account or debit/credit card that the deposit payment was made from.

## **8. Refund of Tuition Fees**

8.1. If you have paid full tuition fees, these will only be refunded in the following instances:

- We cancel your course before the course start date and we are unable to offer you a suitable alternative course
- We agree, at our discretion, that there are extenuating personal circumstances which mean a refund should be made. This will be decided by the Group Director – Finance & Resource Planning.

8.2. Tuition fees will not be refunded to you where:

- You wish to change to a different course
- You wish to transfer to a different College
- You claim that you have been misadvised by your agent or advisor, whether or not they are registered as representatives/Agent of the College
- You arrive for the course after the latest date of enrolment, except because of circumstances beyond your control such as war, acts of terrorism, natural disasters
- You withdraw/are withdrawn/excluded from the College at any point.

8.3. If you are withdrawing from the College due to extenuating personal circumstances, and this requires you to return home, the College will require you to submit copies of your flight ticket with the refund application. In order to complete the refund process, you should also send us a copy of the student visa cancellation and a copy of your passport with the entry stamp from customs once you have reached your home country. Failure to do this will delay the refund process, and may mean that we refuse your refund.

## **9. Enrolment**

9.1. In order to enrol onto your chosen course of study, you must show us the original visa that you have been issued by the UKVI which permits you leave to remain in the UK for the duration of your course.

9.2. The visa you have must state the Sponsor Licence Number of the College – if it does not, then you must apply to the UKVI to transfer to our institution and submit an application using a CAS from us. Once you have obtained a new visa with our sponsor licence number on it, you must show us the new visa/biometric card.

9.3. Any student that arrives after the latest date of enrolment without prior notification to the International Office may be reported to the UKVI and may not be permitted to enrol onto their chosen course of study.



## **10. Attendance**

10.1. Attendance is monitored according to the College's Student Attendance and Punctuality policy, as well as the UKVI Tier 4 Policy Guidance. Any student who is reported to the UKVI for non-attendance will not be permitted to resume their studies at HCUC.

10.2. Students are expected to attend 100% of their classes and tutorial sessions, as failure to do so is likely to have a serious impact on their studies.

## **11. Academic Progression**

11.1 In order to progress onto a subsequent course of study, you will be required to meet the academic requirements of the course as stated by the relevant faculty. The College reserves the right to refuse admission to students who do not meet these. Please note that the academic requirements of the faculty may include factors such as attendance on your previous course of study, if progressing onto a second course of study at the College.

11.2. Many of the courses offered at the College will require you to complete two years of study, in order to achieve the full qualification that your visa has been issued for. Please note that if you have any outstanding work from the first year of study, which has not been completed to the appropriate level as stated by your faculty, you may not be allowed to progress on to the second year of your course. This could result in you having to re-sit the first year, or the College withdrawing you from your course.

11.3. In the event that you are permitted to progress on to the second year of a course of study, with work still to complete from the first year, you must pay the full fee applicable to the second year of study, as well as completing the outstanding work from the first year of study by an agreed deadline – this will be stated by a member of the relevant faculty. If you fail to complete this work by the deadline stated, and this results in non-completion of your qualification/withdrawal from your course/exclusion from the College, you will not be eligible for a refund.

## **12. UKVI**

12.1. If you have been issued with a CAS from the College, we must report you to the UKVI if you fail to enrol for your course before the latest date of enrolment, or you are absent from the College without our permission for any period, irrespective of circumstances.

12.2. In instances of illness, you must report in to the International Office or your respective Attendance Coordinator on each day that you will not be attending College. If you are off for a significant period of time with an illness, you must provide a Doctor's Note covering this period of absence. Failure to do so will result in you being reported to the UKVI for non-attendance and you will be withdrawn from the College.

12.3. We are legally bound to provide the UKVI with any information it may request about overseas students that are studying at the College. We accept no liability or responsibility for any inconvenience, expenses, or losses that you may incur as a result of any visa refusals, cancellations or variations, which may occur as a result of us providing this information. We will also accept no liability or responsibility if provision of this information results in deportation.

## Terms and Condition for HE

The following terms and conditions apply to students who are applying for or enrolled onto Pearson HNC or HND Diplomas at the College. They define the terms of the contract between you and the College.

You should read these terms and conditions carefully before accepting your offer of a place on our HE programmes. If you have trouble accessing any of the information below or there is anything you don't understand, please contact us at: [enquiries@uxbridgecollege.ac.uk](mailto:enquiries@uxbridgecollege.ac.uk)

We recommend that you save (or print) a copy of any linked documents and the course information for your own reference. We will try not to alter these while you apply but if we have to, only the latest version will appear on this page. Previous versions are available upon request.

Please note that if we do make changes to our terms and conditions we will notify you (usually by email) as soon as possible. You will be asked to confirm that you agree to the changes. If you do not agree you have the right to cancel your application or enrolment within 14 days of receiving details of the change.

## Changes to advertised programmes

The College will ensure that the information about our HE programmes (on this website) is accurate. However we may have to update this information after you have made an application or accepted an offer. Possible reasons include:

- Current students' requests to make changes to our programme
- Updates to the specification by our awarding organisations
- Staff changes (affecting the range of expertise in the team)
- New or amended legislation affecting Higher Education
- The College's quality review processes
- Awarding organisations quality review processes
- Progression arrangements developed with employers / universities
- Accreditation agreements developed with Professional, Statutory and Regulatory Bodies (PSRBs).

If we make changes to the HE programme information after you have applied or been interviewed we will notify you in writing, as soon as possible, asking for your agreement to make these changes. If you are unable to agree to the changes you may withdraw your application and any fees you have paid to the College will be refunded in full.

If unavoidable changes to advertised programmes should occur during the summer vacation period (July and August) we will notify you of these changes no later than 1<sup>st</sup> September.

Once programme have commenced students will be consulted on any proposed changes to their programme and formal consent to plans requested. Without formal consent from all students, changes will not be made.

## Programme cancellations

Programme cancellations can only be authorised by the Principal or other delegated senior manager. This will only occur when the College is unable to provide the advertised programme because of major changes (e.g. to staff) or where the number of applicants is insufficient to make the programme viable.

### Cancellation before programmes commence

In the event of a course cancellation the college will write to all applicants and attempt to contact them by telephone to inform them. Decisions to cancel a programme will be made as early as possible to ensure minimum disruption to applicants.

The relevant curriculum team supported by the Information, Advice and Guidance team will provide personalised support to applicants to find alternative programmes at the College or to support applications to other providers.

Any fees paid will be refunded in full.

To enable alternative arrangements, no programme will be cancelled due to lack of applicants less than two calendar weeks before the College HE induction date.

### In-year cancellations

If the number of students on a programme falls below a viable minimum during the academic year after the programme has commenced, the College will commit to delivering the full programme as advertised for the rest of the academic year with no changes.

If this happens before the final year for a programme that covers multiple years, the College may revise the plans for subsequent years (for example by combining first and second year groups for some or all units). Students will be consulted on to their programme and formal consent to plans requested. Without formal consent from all students, the course may be cancelled at the end of the academic year.

The relevant curriculum team supported by the Information, Advice and Guidance team will provide personalised support to students to find alternative programmes at the College where they can continue their studies or to support applications to other providers.

In the event that students join a different course at the start of the next academic year, any difference in fees will be absorbed by the College.

## **Fees and Costs**

### Tuition fees

The fees quoted on the HE course pages of this website are called 'tuition' fees. These cover the core elements of your course – the teaching, the materials you use in lessons, any mandatory trips, fees we have to pay to the awarding organisation (e.g. Pearson) etc. If you are applying for a student loan through Student Finance, this is the maximum loan value available.

Tuition fees quoted are for one year of study. If you are on a two-year course (for example an HND), the fees for the second year will be the same as they were in the first year. Note that the fees for a one year HNC Diploma and a one year HND Diploma are not guaranteed to be the same.

### Additional fees and costs

In addition to the tuition fees all HE students must pay:

- College ID card £5
- College Registration £35.

These fees are included in the full cost of the course.

Some courses have optional trips and the price for these is not included in the tuition fees as they are not mandatory for completion of your qualification. The details and prices of all of these are listed on the HE course pages. If you wish to participate in these trips, the fee must be paid in advance of the bookings being made.

### Fee changes

Tuition fees for the following academic year may be updated throughout the year to reflect any changes made to the programme (for example to reflect increased costs of different units, or of a different mandatory trip).

Any change will be limited to a maximum 5% increase and fees will not change after 1<sup>st</sup> July.

If fees are changed after you have applied or accepted an offer of a place we will notify you in writing, as soon as possible, asking for your agreement to make these changes. If you are unable to agree to the changes you may withdraw your application and any fees you have paid to the College will be refunded in full.

### Arrangement for payment of tuition fees

The following documents set out the arrangements for the payment of tuition fees to the College, and what the College may do if you fail to pay the tuition. The documents are relevant to you as a student, regardless of whether your tuition fees are being paid by a loan from the Student Loans Company, whether you are paying them yourself, or a Sponsor is paying them on your behalf.

This document relates to students from the United Kingdom and other countries in the European Union:

[Home and EU Students: Student Tuition Fees: Payment and Debt Arrangements](#)

Table of fees 2019/20

Registration fee	All full time home HE and FE learners	£35
	All part time home HE and FE learners	£25
ID cards	All students unless on courses of less than 1 weeks duration	£5
Replacement cards		£10
Car parking Full year Sept / October to July	Full time students*	£170
	Part time students	£85
Car parking terms 2 & 3 January to July	Full time students	£125
	Part time students	£63.00
Car parking term 3 only, or for courses of only 1 term	Full time students	£63.00
	Part time students	£33
Administration charge for withdrawal and refund request	Full or part time home students on ESFA, HEFCE or commercial courses	£40

\* Average £1.40 per day assuming 3 days per week

### International fees

Registration fee	£100
A levels (maximum of 4 subjects)	£7,350
Vocational level 2 & 3 courses incl. (GCSEs)	£6,300
HE Fees	£6,700

2019/20 HE Fees											
School	QualCode	QualTitle	ModeDesc	QualRef	19/20 FeeTuition	FeeFlex	Books	Sundry Mats	FEE_ID	FEE_REG	Total Fee to be Used for Loan
DCCE_BPS	HC4BPF/LLA/1	BTEC HNC L4 in Business	HEFT	60183640	£5,103	£209	£150		£5	£35	£5,502
DCCE ICT	HC4CDF/LLA/1	BTEC HNC L4 in Computing	HEFT	60304728	£5,481	£209			£5	£35	£5,730
DSSG_STPS	HC4SAF/UXA/1	BTEC HNC L4 Dip Sport (Community Sport)	HEFT	60323085	£5,103	£209		£500	£5	£35	£5,852
DSSG_STPS	HD5SAF/UXA/1	BTEC HND L5 Sport (Community Sport)	HEFT	60323097	£4,860	£78			£5	£35	£4,978
DSSG_STPS	HC4TLF/UXA/1	BTEC HNC L4 International Travel & Tourism	HEFT	60322809	£5,103	£209			£5	£35	£5,352
DSSG_STPS	HD5TLF/UXA/2	BTEC HND L5 Dip Internat Travel & Tourism	HEFT	60322810	£4,860	£20			£0	£0	£4,880
DVHE_COMP	HC4CGF/UXA/1	BTEC HNC L4 Dip Crtv Med Prod - Game Devel	HEFT	60322822	£5,481	£209			£5	£35	£5,730
DVHE_COMP	HC4PPF/HYA/1	BTEC HNC L4 Computing Plus (RQF)	HEFT	60304728	£5,701	£209			£5	£35	£5,950
DVHE_COMP	HD5PPF/HYA/2	BTEC HND L5 Dip Computing Plus (RQF)	HEFT	60304716	£5,675	£20			£0	£0	£5,695
DVHE_COMP	HC4PUF/HYA/1	BTEC HNC L4 Computing (RQF)	HEFT	60304728	£5,481	£209			£5	£35	£5,730
DVHE_COMP	HD5PUF/HYA/2	BTEC HND L5 Dip Computing (RQF)	HEFT	60304716	£5,220	£20			£0	£0	£5,240
DVHE_ENGME	HC4NMF/UXA/1	BTEC HNC L4 Engineering - Mechanical	HEFT	60304510	£5,219	£209			£5	£35	£5,468
DVHE_ENGME	HD5NMF/UXA/2	BTEC HND L5 Dip Engineering - Mechanical	HEFT	60304510	£4,970	£20			£0	£0	£4,990
DVHE_ENGME	HC4NEF/UXA/1	BTEC HNC L4 Engineering - Electro	HEFT	60304509	£5,219	£209			£5	£35	£5,468
DVHE_ENGME	HC4NEF/UXB/1	BTEC HNC L4 Engineering - Electro	HEFT	60304509	£5,219	£209			£5	£35	£5,468
DVHE_ENGME	HD5NEF/UXA/2	BTEC HND L5 Dip Engineering - Electro	HEFT	60304510	£4,970	£20			£0	£0	£4,990
DVHE_ENGTI	HC4CBF/UXA/1	BTEC HNC L4 Construction & The Built Environment	HEFT	60304650	£5,219	£209			£5	£35	£5,468
DVHE_ENGTI	HD5CBF/UXA/1	BTEC HND L5 Construction & Built Env	HEFT	60304649	£4,970	£78			£5	£35	£5,088
DYLR_BS	HC4BSF/UXA/1	BTEC HNC L4 Business	HEFT	60183640	£5,103	£209	£150		£5	£35	£5,502
DYLR_BS	HD5BSF/UXA/1	BTEC HND L5 Bus Entrepreneurship (BMMB3)	HEFT	60183652	£4,862	£78	£80		£5	£35	£5,060
DVHE_ENGME	HC4NMD/UXA/1	BTEC HNC L4 Dip Engineering - Mechanical	HEPT	60304509	£3,570	£209			£5	£25	£3,809
DVHE_ENGME	HC4NMD/UXA/2	BTEC HNC L4 Dip Engineering - Mechanical	HEPT	60304509	£3,400	£20			£0	£0	£3,420
DVHE_ENGME	HD5NMD/UXA/1	BTEC HND L5 Dip Engineering - Mech (PT Top-Up)	HEPT	60304510	£3,402	£78			£5	£25	£3,510
DVHE_COMP	HC4PUD/HYA/1	BTEC HNC L4 Computing (RQF) (PT)	HEPT	60304728	£2,741	£209			£5	£25	£2,980
DVHE_ENGME	HC4NED/UXA/1	BTEC HNC L4 Dip Engineering - Electro	HEPT	60304509	£3,570	£209			£5	£25	£3,809
DVHE_ENGME	HC4NED/UXA/2	BTEC HNC L4 Dip Engineering - Electro	HEPT	60304509	£3,400	£20			£0	£0	£3,420
DVHE_ENGME	HD5NED/UXA/1	BTEC HND L5 Dip Engineering - Electro (PT TopUp)	HEPT	60304510	£3,402	£78			£5	£25	£3,510
DVHE_ENGTI	HC4CBD/UXA/1	BTEC HNC L4 Construction & The Built Environment	HEPT	60304650	£3,570	£209			£5	£25	£3,809
DVHE_ENGTI	HC4CBD/UXA/2	BTEC HNC L4 Construction & The Built Environment	HEPT	60304650	£3,400	£78			£0	£0	£3,478